

Domestic Renewable Heat Incentive (RHI)

www.ofgem.gov.uk

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Factsheet



A Metering and Monitoring Service Package for Domestic RHI

For those interested in checking how well their heating system is performing

Advance information

The Domestic RHI is not yet open but is due to launch in spring. This factsheet provides some basic information in advance. It's only designed as a snapshot. For the full picture, you will definitely need to read our Essential Guide to Applicants, which we'll publish on scheme launch.

What is it?

This factsheet is about an optional type of metering that you can register for that works similarly to a service contract. It's called a Metering and Monitoring Service Package and volunteers get paid £200-£230 extra per year towards its costs (see more below). It's a useful way of checking how well your system is performing.

This is something different to installing meters to receive payments, which some people joining the Domestic Renewable Heat Incentive (RHI) must do. If you want to find out if your heating system needs to be metered for payment, see our factsheet,

[Do I need metering?](#)

Who's it for?

The package is only for those joining the Domestic RHI scheme with heat pumps or biomass boilers that are designed and installed to burn wood pellets only. You can sign up for it whether or not your heating system needs to be metered for payments. It doesn't affect your membership of the scheme, or the criteria we use for making payments.

Who will get the most out of it?

It's of most interest for people interested in analysing their heating data and seeing how their system is performing. You'll be able to log on to a website and view the data captured to see how much energy your system is generating and how efficient it is. We anticipate you'll be able to download reports and set up alerts. Your installer will also be able to see the data so can help identify problems, or let you know if your system is underperforming.

Landlords of multiple or remote properties may also find it useful for monitoring energy use. It may also help them detect if equipment is broken and so send an engineer round.

Keep in mind that the package only lets you monitor the heating system remotely, not control it.



How much extra would I get?

If you have a heat pump you get an extra £230 per year and if you have a pellet biomass boiler you get an extra £200 per year. It's paid only until your scheme payments stop, so for a maximum of seven years if you register for the package at the same time you make a Domestic RHI application. The amounts are designed to reimburse you for the cost of the package over the seven year payment lifetime of the scheme.

The packages are available on a first come first served basis. The available budget is expected to cover approximately 2,500 applicants in the first year of the Domestic RHI, and we anticipate more will be available in years two to seven. You can get one installed when you apply, or anytime afterwards during the seven year period.

You can check our website to see if there's still budget available.



What happens if I want to get one?

You make a Metering and Monitoring Service agreement with an Microgeneration Certification Scheme (MCS) installer. Not all will offer them, so you may need to shop around.

They fit a set of meters and sensors to your heating system and connect an electronic device that records the data over time (data logger) to a screen that shows the analysis/figures (data platform). The installer completes and gives you our checklist. There must be a contract in place between you both.

You apply on our website to register the agreement. You'll need to provide a copy of it and answer some questions so we can make an assessment, and if you're successful, so we know to pay you the extra amount. You'll receive payments for the remainder of your RHI lifetime, so long as we continue to receive the required data and you continue to meet the MMSPP requirements. See more information in our Essential Guide to Metering, which we'll publish when the Domestic RHI opens.

Before installing a package you should be aware that that your MCS installer will also be able to see your data online.

Guide material

Our factsheets are ready, but the rest of our material will only be published when the scheme opens.

Domestic RHI factsheets

[An introduction to the Domestic Renewable Heat Incentive](#)

[The Renewable Heat Incentive – Domestic or Non-Domestic?](#)

[Already installed before Domestic RHI opening?](#)

[Do I need metering for the Domestic RHI?](#)

[A metering and monitoring service package for the Domestic RHI](#)

Domestic RHI essential guides

Essential guide for applicants

Essential guide for installers

Essential guide to metering for applicants

Essential guide to metering for installers

Domestic RHI reference document

Domestic RHI reference document

Find out more

Next steps

See our Essential guide to metering

See our website:

[Domestic RHI](#) * web holding page until the scheme opens

For help

For all general queries about the Domestic RHI contact:

The Energy Saving Advice Service,
if you live in **England or Wales**:

- Call **0300 123 1234**.
Calls are charged at the standard national rate.
- Email energy-advice@est.org.uk

Home Energy Scotland, if you live in **Scotland**:

- Call **0808 808 2282**. Calls are free from landlines and most mobile networks.
- [Online email form](#)